



Dear Care 4 Kids Provider:

Keeping your personal information safe is important to us. To protect your information, including your banking details, we are upgrading to **two-factor authentication** for access to the Provider Portal.

Two-factor authentication is a security feature that adds an extra step to the login process. This helps prevent unauthorized access by requiring you to verify your identity using a unique verification code that is sent to your phone via text or an automated voice call.

To get started, we need to verify your phone number(s) on file.

If your phone number(s) are correct, you do not need to do anything further.

If you need to update your phone number, please call Care 4 Kids at 888-214-5437 and tell us your new phone number by October 6, 2025.

Two-factor authentication will go into effect in October. **We will mail you a letter with more information.**

We are pleased to provide this extra level of security. For more information, please visit the Care 4 Kids website at www.ctcare4kids.com.

Thank you.