



care4kids
MAKING CHILD CARE AFFORDABLE



CARE 4 KIDS

PARENT PORTAL

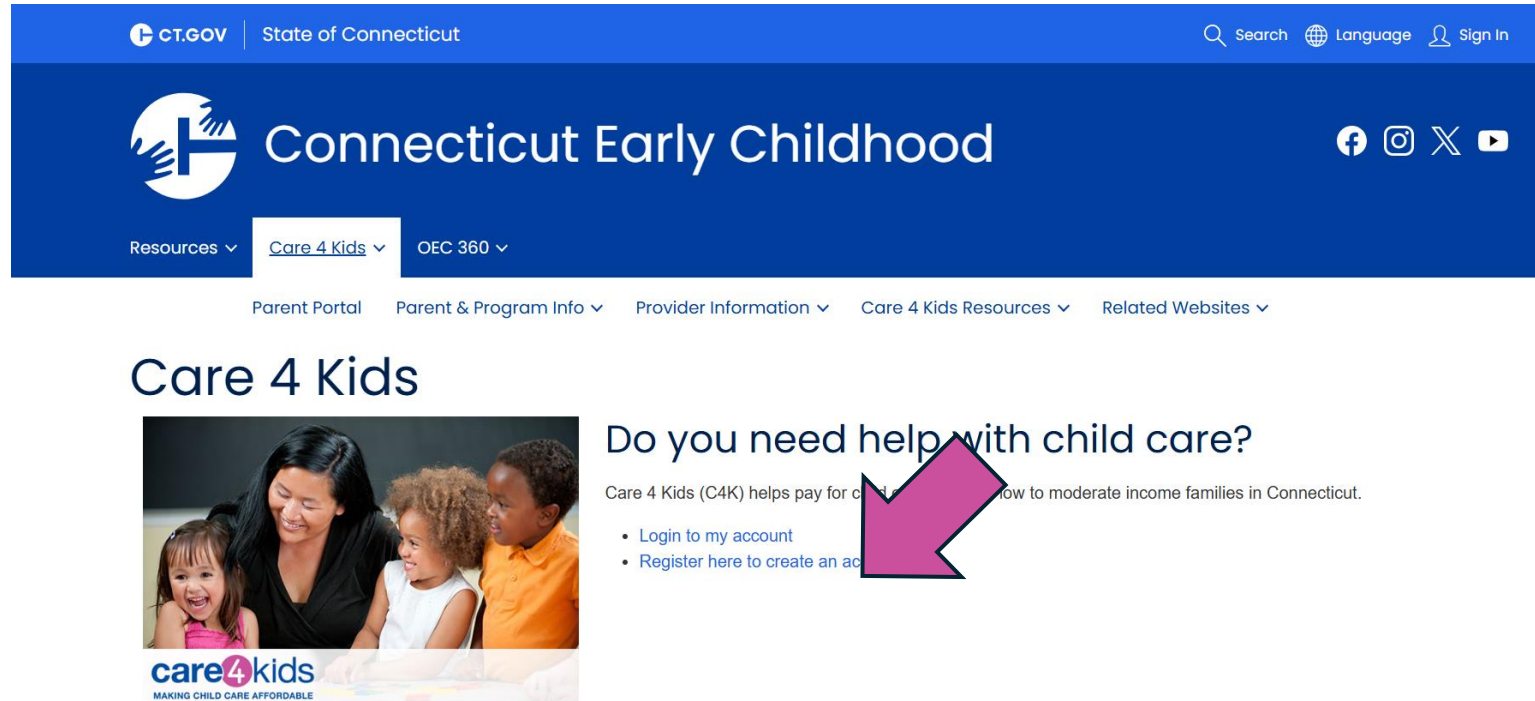
By setting up access to the Care 4 Kids Parent Portal, parents can apply for Care 4 Kids, report changes, submit their redetermination, and view correspondence from Care 4 Kids.



New To Care 4 Kids Online Application And Using A Desktop?

1.

Navigate to the [Parent Portal](https://portal.ct.gov/oec/care4kids). (<https://portal.ct.gov/oec/care4kids>)
For best results, use Chrome, Safari, Edge or Firefox.

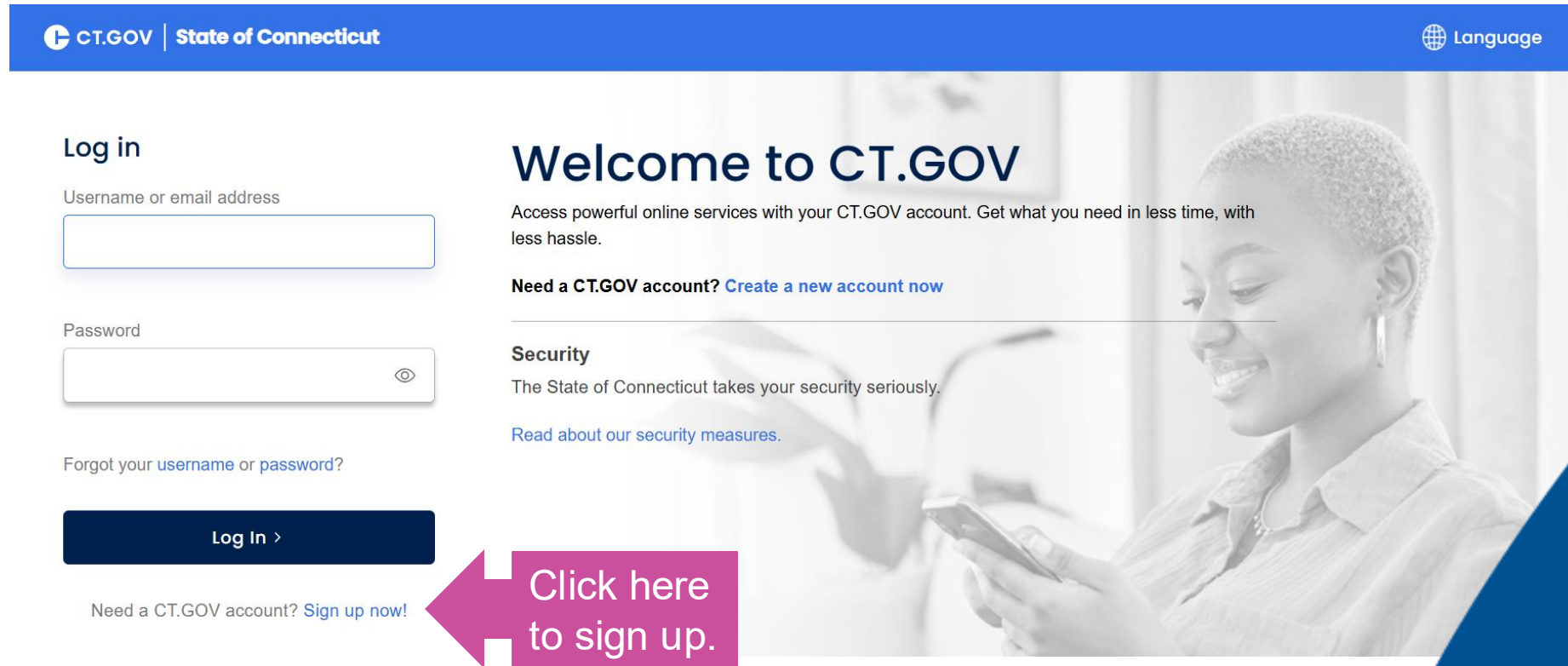


2.

Click on the “Register here to create an account” button shown above.

3.

We need some information about you to set up your account.
Start by signing up for Parent Portal, as seen below.



The screenshot shows the CT.GOV login page. At the top is a blue header with the CT.GOV logo and 'State of Connecticut' on the left, and a 'Language' link with a globe icon on the right. The main content area has a light gray background with a woman using a smartphone. On the left, there is a 'Log in' section with two input fields: 'Username or email address' and 'Password' (with an eye icon for toggling visibility). Below these is a link for 'Forgot your username or password?'. A dark blue 'Log In >' button is positioned below the password field. At the bottom left, there is a link 'Need a CT.GOV account? Sign up now!'. A pink callout box with a white arrow points from the right towards this link, containing the text 'Click here to sign up.'.

CT.GOV | State of Connecticut

Language

Log in

Username or email address

Password

[Forgot your username or password?](#)

[Log In >](#)

Need a CT.GOV account? [Sign up now!](#)

Welcome to CT.GOV

Access powerful online services with your CT.GOV account. Get what you need in less time, with less hassle.

Need a CT.GOV account? [Create a new account now](#)

Security

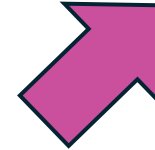
The State of Connecticut takes your security seriously.

[Read about our security measures.](#)

Click here to sign up.

4. Complete the form

- Complete the fields with information about yourself, how we can contact you, your account credentials, and your preferred language. Please make sure to save your Username and Password in a secure location, you will need them to log into the Parent Portal.
- Verify your account by clicking the link in the email sent to you from do-not-reply-account@notifications.ct.gov.
 - If the email is not found in your inbox, please check your junk and spam folders.
- When you have confirmed your email address, you will receive a separate confirmation email that your account is all set.



Sign up

First name

Last name

Username

Email address

You must have access to this email address

Confirm email address

Mobile number (Optional)

Must be a US mobile number and you should have access to this phone

Preferred language

☒ English

☐ Spanish

Password

Confirm password

What's Next?

1.

Start with a Pre-screener

Log in to your new Care 4 Kids Online Application account. Enter your Username/email address and Password and Click “Log In”.

CT.GOV | State of Connecticut

Log in

Username or email address

JohnSmith

Password

XXXXXXXXXX



Forgot your [username](#) or [password](#)?

Log In >

Need a CT.GOV account? [Sign up now!](#)

Welcome to CT.GOV

Access powerful online services with your CT.GOV account. Get what you need in less time, with less hassle.

Need a CT.GOV account? [Create a new account now](#)

Security

The State of Connecticut takes your security seriously.

[Read about our security measures.](#)



2.

After you log in, you can check if you may be eligible for Care 4 Kids assistance by clicking on “Prescreen Eligibility.”

The screenshot displays the Care 4 Kids Dashboard. On the left is a dark blue sidebar with navigation links: "My dashboard", "Upload/View Documents", "View Notices", and "Communication Preferences". The main content area is titled "Care 4 Kids Dashboard" and features a section "I want to..." with four action cards: "Prescreen Eligibility" (with a magnifying glass icon), "Start New Application" (with a document and arrow icon), "Initiate Redetermination" (with a calendar icon), and "Report Change" (with a document and checkmark icon). Below this is an "Action" section with a dashed border containing a smartphone icon and the text "Start a new application to get started." A pink arrow points from a pink callout box to the "Prescreen Eligibility" card. The callout box contains the text: "Click here to check your eligibility for Care 4 Kids."

Care 4 Kids Dashboard

I want to...

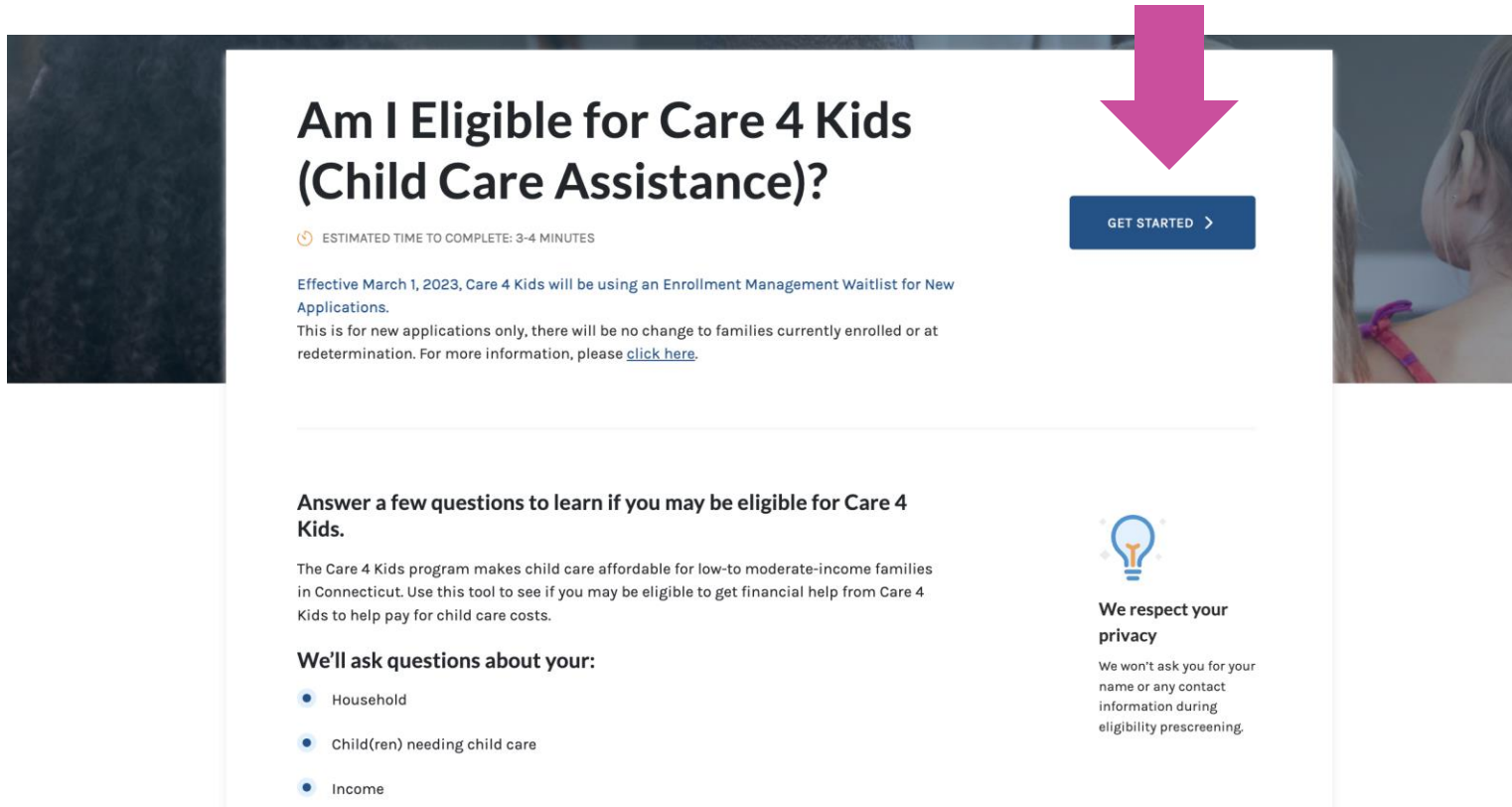
- [Prescreen Eligibility](#)
- [Start New Application](#)
- [Initiate Redetermination](#)
- [Report Change](#)

Action


Click here to check your eligibility for Care 4 Kids.

[Start a new application](#) to get started.

3. Click on “Get Started” to initiate the Pre-screener.



**Am I Eligible for Care 4 Kids
(Child Care Assistance)?**

 ESTIMATED TIME TO COMPLETE: 3-4 MINUTES


Effective March 1, 2023, Care 4 Kids will be using an Enrollment Management Waitlist for New Applications.
This is for new applications only, there will be no change to families currently enrolled or at redetermination. For more information, please [click here](#).

Answer a few questions to learn if you may be eligible for Care 4 Kids.

The Care 4 Kids program makes child care affordable for low-to moderate-income families in Connecticut. Use this tool to see if you may be eligible to get financial help from Care 4 Kids to help pay for child care costs.

We'll ask questions about your:

- ☒ Household
- ☐ Child(ren) needing child care
- ☐ Income


We respect your privacy
We won't ask you for your name or any contact information during eligibility prescreening.

4.

There are five sections on the Pre-screener form. You will be asked questions regarding your household, household member activity, children and income. Fill out all the questions accurately to understand if you could be eligible to receive Care 4 Kids assistance.

Am I Eligible for Care 4 Kids?

Fields marked by * are required

1. Tell us about yourself:

Care 4 Kids has different income guidelines for new applicants and current program participants.

Are you a new applicant or a current C4K participant?*

☐ New C4K applicant

☐ Current C4K participant

2. Where you live:

To be eligible for Care 4 Kids, you must live in Connecticut.

What town/city do you live in?*

Select One

3. Information on child(ren)'s parents living in your home:

To be eligible for Care 4 Kids, all parents of the child(ren) needing care who live at home must be working, in an approved JFES or Workforce training activity, or going to school and not available to provide care. Working includes having a job or being self-employed.

Do you need child care while you are at work, training or school?*

☐ Yes

☐ No

Is the other parent of your child(ren) living in your home?*

☐ Yes

☐ No

5.

Once you finish the Pre-screener, you will see if you may be eligible for Care 4 Kids.

You may be eligible for Care 4 Kids at Application

You appear to meet the basic eligibility criteria for Care 4 Kids. This is only a prescreening for new applicants, you still have to apply to fully determine if your eligibility is approved or not. Prescreening date: 04/23/2025.

Please [click here to apply](#) or call us at (888) 214-5437 to request an application form. [Learn more on how to apply.](#)

How did we calculate your results?

Your estimated monthly family fee for new application

Your estimated Care 4 Kids monthly family fee: \$0.00

This is the **estimated** Care 4 Kids family fee amount you will pay directly to the child care provider(s). There may be additional costs due the provider. The percentage of State Median Income (SMI) based on your family size determines your Estimated Monthly Family Fee Amount.

Family Size: 3

Household's Gross Monthly Income: \$1,498.00

Family Fee Percent: 0% of your household's gross monthly income

Estimated Monthly Family Fee Amount: \$0.00



We encourage you to submit an application to the Care 4 Kids program to fully determine eligibility.

[Restart Prescreening](#)

[START APPLICATION >](#)

How To Create A New Application

1.

Log in to your new Care 4 Kids Parent Portal account. Enter your Username/email address and Password and Click “Log In.”

 CT.GOV | State of Connecticut

Log in

Username or email address

JohnSmith

Password

XXXXXXXXXX



Forgot your [username](#) or [password](#)?

Log In >

Need a CT.GOV account? [Sign up now!](#)

Welcome to CT.GOV

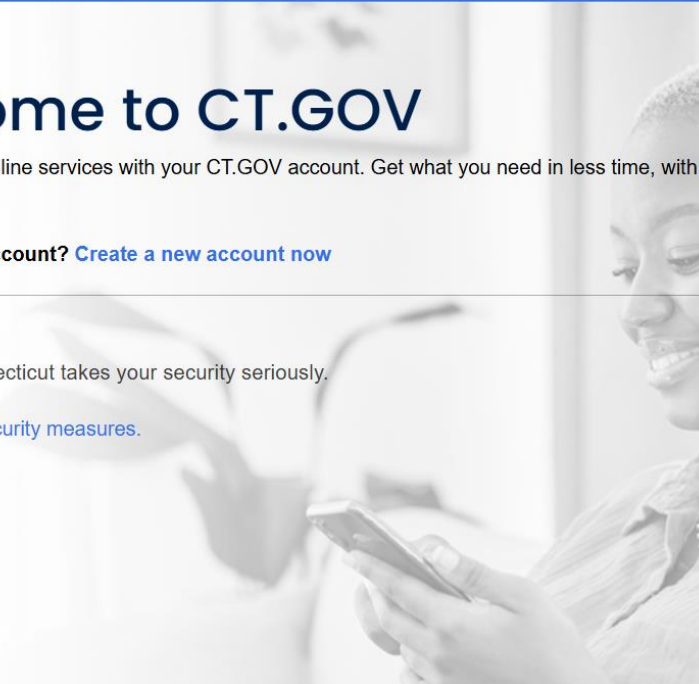
Access powerful online services with your CT.GOV account. Get what you need in less time, with less hassle.

Need a CT.GOV account? [Create a new account now](#)

Security

The State of Connecticut takes your security seriously.

[Read about our security measures.](#)



2.

After you log in, click the 'Start New Application' button to begin your application.

The screenshot displays the Care 4 Kids Dashboard. On the left is a dark blue sidebar with navigation links: 'My dashboard' (with a home icon), 'Upload/View Documents' (with a document icon), 'View Notices' (with a speech bubble icon), and 'Communication Preferences' (with an envelope icon). The main content area is titled 'Care 4 Kids Dashboard' and features a section 'I want to...' with four white cards. The first card is 'Prescreen Eligibility' with a document and magnifying glass icon. The second card, 'Start New Application', is highlighted with a pink arrow and contains a document with a location pin and 'Apply' button icon. The third card is 'Initiate Redetermination' with a calendar icon. The fourth card is 'Report Change' with a document and checkmark icon. Below this is an 'Action Items' section, which is currently empty and contains the text 'You currently have no action items.' and a link 'Start a new application to get started.' with a building and plus icon.

Care 4 Kids Dashboard

I want to...

- [Prescreen Eligibility](#)
- [Start New Application](#)
- [Initiate Redetermination](#)
- [Report Change](#)

Action Items

You currently have no action items.
[Start a new application](#) to get started.

Click here to start a new application.

3.

There are eight sections to this application, shown on the left side of screen. The system will navigate you through these sections to successfully create your application.

The screenshot displays the 'Apply For Benefits' web application. The browser address bar shows 'oec.service.ct.gov/C4KPortal/s/applyforbenefits'. The header features the 'CT.GOV' logo, 'State of Connecticut', a search bar, and a user greeting 'Hello, John'. The main header includes the 'Connecticut Early Childhood' logo and social media icons. A navigation menu on the left lists eight sections: Applicant Information, Household Members, Household Details, Assets, Income Details, Expenses, Program Details, and Sign & Submit. The main content area, titled 'Let's get started.', contains three questions with dropdown menus for language preference and home language, and a radio button selection for accommodation needs. A 'NEXT >' button is located at the bottom right of the form.

Apply For Benefits
Section 7/8

- Applicant Information
- Household Members
- Household Details
- Assets
- Income Details
- Expenses
- Program Details
- Sign & Submit
- Review
- Parents Rights & Responsibilities

Let's get started.

What language do you prefer to receive your letters and forms?
English

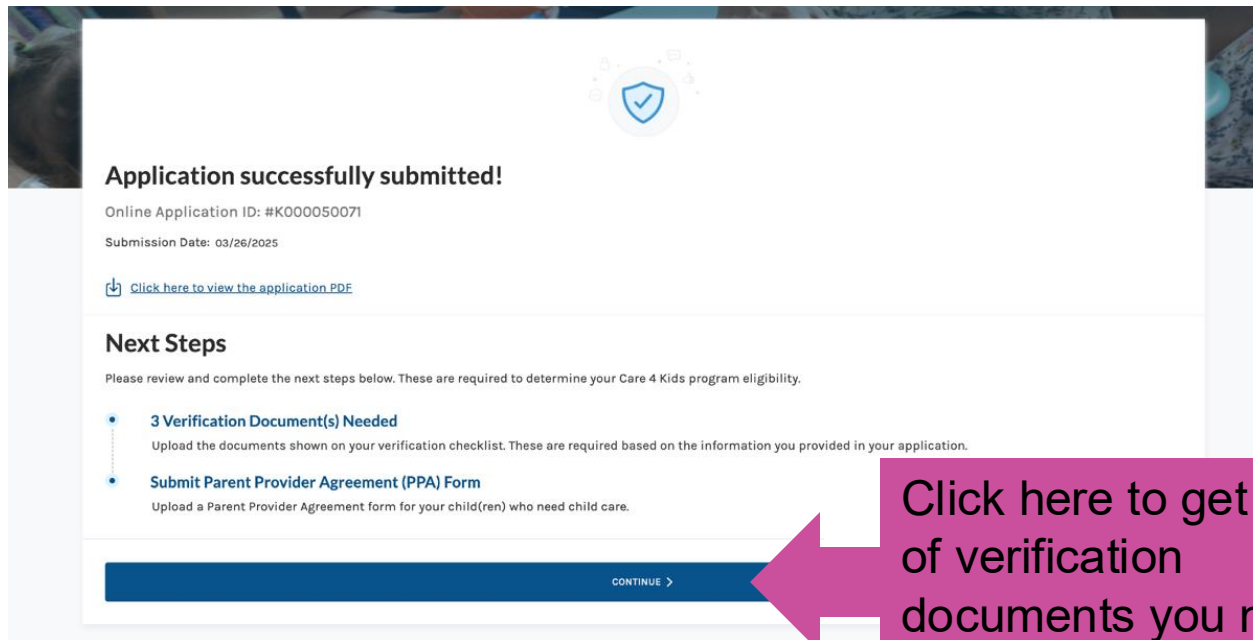
What is the primary language spoken in your home?
English

Do you have an impairment that requires an accommodation or extra help in completing this application? ⓘ
☐ Yes ☐ No

[Cancel](#) [NEXT >](#)

4.

After creating and submitting your application, you will receive a message that your application was successfully submitted. Click on the “Continue” button to proceed. You will receive the message shown below with next steps to upload required verifications to complete your application.



The screenshot shows a confirmation page with a blue shield icon containing a checkmark at the top center. Below the icon, the text reads "Application successfully submitted!". Underneath, it provides the "Online Application ID: #K000050071" and the "Submission Date: 03/26/2025". A link with a download icon says "Click here to view the application PDF". The "Next Steps" section follows, with a sub-header "3 Verification Document(s) Needed". It lists two steps: "Upload the documents shown on your verification checklist. These are required based on the information you provided in your application." and "Submit Parent Provider Agreement (PPA) Form" with the instruction "Upload a Parent Provider Agreement form for your child(ren) who need child care." At the bottom of the page is a blue button labeled "CONTINUE >".

Click here to get a list of verification documents you need to upload.

5.

From the dropdown field, select the submitted application. The system will automatically display the verifications required.

The screenshot shows a web interface titled "View/Upload Documents". It has two tabs: "UPLOAD" and "SUBMITTED". The "SUBMITTED" tab is active. Below the tabs, there is a dropdown menu with the text "Please select the case/application for which you are uploading your documents." and a selected option "Online Application ID: K000050071 - Submitted". Below this, there is a section titled "Upload documents needed for Application K000050071. Select an item from the list below to get started." followed by a sub-instruction: "Upload documents for all items seen below to verify the information on your submitted application. These are needed before we can determine your Care 4 Kids program eligibility." The main content area is titled "John c" and contains three expandable tiles: "Proof of Foster Care Stipend Additional Income", "Proof of Child Support Expenses", and "Proof of Workforce Development/Training". Each tile has a brief description of the required document. At the bottom, there is a section for "Parent Provider Agreement".

View/Upload Documents

UPLOAD SUBMITTED

Please select the case/application for which you are uploading your documents.

Online Application ID: K000050071 - Submitted

Upload documents needed for Application K000050071. Select an item from the list below to get started.

Upload documents for all items seen below to verify the information on your submitted application. These are needed before we can determine your Care 4 Kids program eligibility.

John c

Proof of Foster Care Stipend Additional Income
This can be an award letter, court issued document, bank statement or other form of document that verifies your additional income.

Proof of Child Support Expenses
This can be a cancelled check, money order, legal records, or wage stub showing deduction.

Proof of Workforce Development/Training
Provide proof of this individual's participation in an approved Workforce Development/Training activity. This can be written verification of enrollment from the training program.

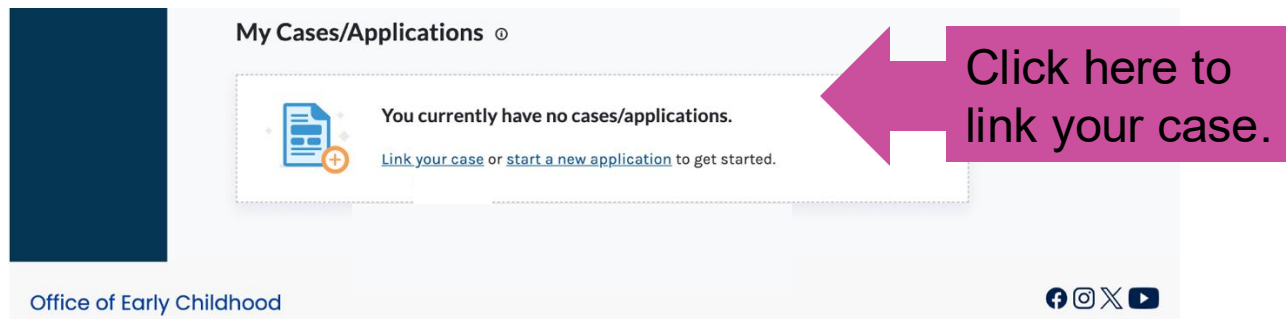
Parent Provider Agreement

Select the application that was submitted.

Select each tile and submit verification.

Steps To Link Your Parent Portal Account To Your Care 4 Kids Case If You Already Have A Care 4 Kids Case Number

1. Log in to your Parent Portal Account.
2. On the Dashboard, scroll down to bottom of the screen and click “Link your case.”



3.

Enter your first name, last name, your date of birth and your Care 4 Kids case number in the four fields on the pop-up screen. (Your case number can be found on a notice you received from Care 4 Kids). Then click “Submit.”

The screenshot shows the Connecticut Early Childhood Parent Portal interface. A pop-up window titled "Link your Care 4 Kids Case to Parent Portal" is centered on the screen. The pop-up contains the following text and fields:

Link your Care 4 Kids Case to Parent Portal

In order to link your case to your Parent Portal Account, you must provide the below information about your case and successfully verify your identity to gain access to managing your Care 4 Kids case online. If you experience any issues, please contact Care 4 Kids at (888) 214-5437 to help link your Care 4 Kids case.

Applicant Information/Head of Household Details:

Fields marked by * are required

First Name *	Last Name *
<input type="text" value="First Name"/>	<input type="text" value="Last Name"/>
Date of Birth *	Care 4 Kids Case Number *
<input type="text" value="MM/DD/YYYY"/>	<input type="text" value="Case Number"/>

[Cancel](#) **SUBMIT**

The background of the portal shows the "Connecticut Early Childhood" header, a search bar, and a sidebar with links to "My dashboard", "Upload/View Documents", "View Notices", and "Communication Preferences".

4.

If all information entered matches our records, we will ask you to confirm. You can do this by entering your child's date of birth, your child's gender, and the zip code of the residential address on your case.

The screenshot shows a web application interface with a dark sidebar on the left containing links: 'My dashboard', 'Upload/View Documents', 'View Notices', and 'Communication Preferences'. A modal window is centered on the screen with the title 'We have found a match!' and a close button (X). The modal text reads: 'Based on your search criteria, we were able to locate a match for the below case(s). Please verify the information mentioned below to link your Child Care case.' Below this, it says 'Case(s) found:' and displays a table with case details. The table has two columns: 'Head of Household' and 'Date of Birth'. The first row shows 'Dasavani Test' and '09/18/1996'. Below the table, there are three verification fields: 'Please verify the Date of Birth for one of the children on your case: *' (with a date input '07/19/2021' and a calendar icon), 'Gender of the child for whom you provided the DOB *' (with a dropdown menu showing 'Male'), and 'Please verify the Zip Code of your current address for your case: *' (with a text input '06442'). At the bottom of the modal, there is a checkbox labeled 'Please confirm that the information displayed above is correct and that you would like to connect the case(s) to your account.*' which is checked. Below the checkbox are two buttons: 'Go back' and 'LINK CASE'. The background of the page is slightly dimmed, showing parts of the main content area with text like 'determinations & changes are easy! Start re.', 'In order to complete your determination or report a change online, you must first link your case to your C4K account.', 'Linking your case not only enables you to take these actions but also pre-fills these forms for you. Please click here to link your account now. If you need assistance, please call us at 888-214-5437.', and a 'Resources' section with a link 'Search for Child Care' and text 'Child Care helps families find child care programs that best meet their needs.' At the bottom of the page, a status bar indicates '1 Verification Document(s) Needed'.

Head of Household	Date of Birth
Dasavani Test	09/18/1996

Please verify the Date of Birth for one of the children on your case: *

07/19/2021

Gender of the child for whom you provided the DOB *

Male

Please verify the Zip Code of your current address for your case: *

06442

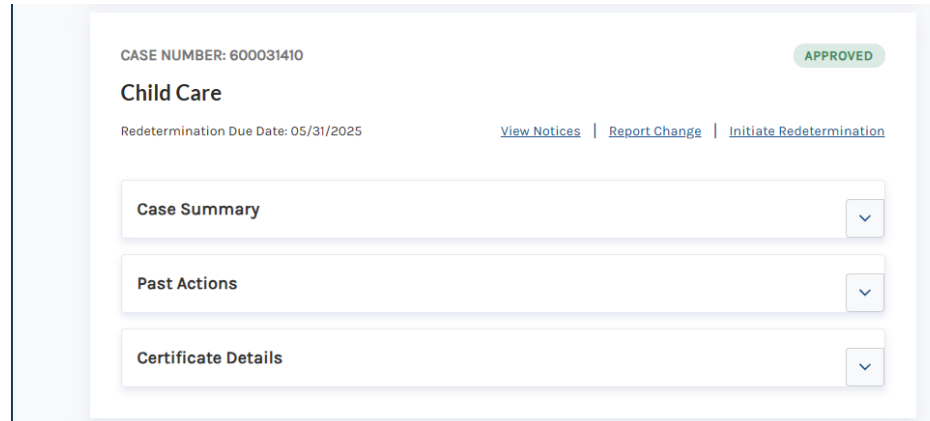
☒ Please confirm that the information displayed above is correct and that you would like to connect the case(s) to your account.*

[Go back](#) [LINK CASE](#)

1 Verification Document(s) Needed

5. Click “Link Case.”

If the information you have provided matches your case, the system will navigate you back to the dashboard screen (below) where you can view your case. You will see links to available case actions that you can perform.



The screenshot displays a user interface for a child care case. At the top, it shows 'CASE NUMBER: 600031410' and an 'APPROVED' status in a green pill. Below this is the title 'Child Care' and the 'Redetermination Due Date: 05/31/2025'. Three links are provided: 'View Notices', 'Report Change', and 'Initiate Redetermination'. The main content area features three expandable sections: 'Case Summary', 'Past Actions', and 'Certificate Details', each with a downward arrow icon.

If you are unable to get your case linked, please recheck that the information you are providing is accurate. You can also contact Care 4 Kids at (888) 214-5437 to help you link your case.

Once You Have Linked Your Case, What's Next?

If you have more than one case, you can proceed to repeat the same process and link your other case(s) to your account.

Each linked case will display in a condensed format for your easy viewing. You can expand on each section if you would like to see more.

Note, not all links will always be available. For example, “Initiate Redetermination” is only available if your case has ongoing benefits, and your eligibility end date is within 60 days. This link provides you access to renew your benefits for the following year to avoid breaks in your coverage.



Quick reference of your linked case features available:

1. Status of your case
2. Click to review your case information ahead of submitting your renewal
3. Click to notify us of changes to your case
4. Click to see copies of notices sent to you
5. Click here to see more

Based on the link you click, see below for more details.

How To Report Changes

1. Clicking on “Report Change” will take you to a screen where you will find information about reporting changes. To begin reporting changes to your case, click on “Get Started.” You should notify us of changes to your case. Examples of changes include updates to your income, change in your address, new household members, etc.

Click here to begin reporting changes to your case.



GET STARTED >

Report your Care 4 Kids Change

⌚ ESTIMATED TIME TO COMPLETE : 30 MINUTES

Care 4 Kids helps low to moderate income families in Connecticut pay for child care costs. Care 4 Kids requires that changes to your household be reported to maintain your current benefits.

[Learn more about Care 4 Kids here.](#)

Try our [Pre-screening Tool](#) to see if you may be eligible for Care 4 Kids assistance.

Families will need to report the following changes

- Loss of employment or loss of an approved training activity
- Income equal to and above 85% of the State Median Income (SMI). SMI is based on household size. To review Care 4 Kids current income guidelines please click [here](#).
- Child receiving Care 4 Kids benefits is no longer in the home
- Address/phone number

If you need to change your Provider

- Change of child care provider or arrangement needs to be reported through a new Parent Provider Agreement Form (PPA). Please click [here](#) to upload your new form.

Information you give us will be used to help determine your eligibility for benefits. For any questions, please contact Care 4 Kids at (888) 214-6437.

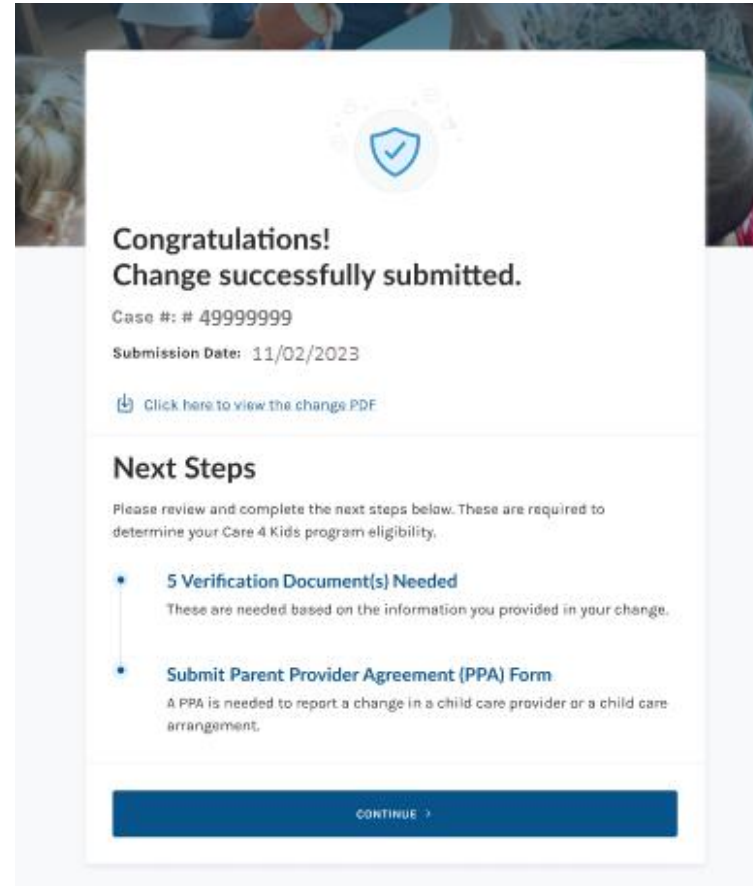


Can I save my progress?

YES - you can start your change and your progress will be saved upon clicking. Next! You can log back in to continue from where you left off! Your progress will be saved for 15 days.

2.

After submitting your change successfully, you will receive the message shown below with next steps to upload required verifications to complete your case change.



How To Submit A Redetermination

1.

Clicking “Initiate Redetermination,” will take you to a screen that allows you to start your Redetermination by clicking “Get Started.”

Get Started on your Care 4 Kids Redetermination

 ESTIMATED TIME TO COMPLETE : 30 MINUTES

Care 4 Kids helps low to moderate income families in Connecticut pay for child care costs. Care 4 Kids requires families to submit a Redetermination form every 12 months to receive continued benefits.

[Learn more about Care 4 Kids here.](#)

Try our [Pre-screening Tool](#) to see if you may be eligible for Care 4 Kids assistance.

More about Care 4 Kids (Child Care Assistance)

- Parents of the child(ren) needing care who live at home must be working, in an approved training activity, or going to school and not available to provide care.
- Parents income must be less than 85% of the State Median Income (SMI) for redeterminations.
- Child(ren) needing care must have required immunizations.
- Child(ren) needing care must be under the age of 13 or under the age of 19 if the child has special needs.
- Child(ren) needing care must be a U.S. Citizen or an immigrant with qualifying status.

Information you give us will be used to help determine your eligibility for benefits. For any questions, please contact Care 4 Kids at (888) 214-5437.

GET STARTED >

Click here to begin your redetermination.



Can I save my progress?

YES - you can start your redetermination and your progress will be saved. You can log back in to continue from where you left off! Your redetermination draft will be saved until the end of your current eligibility.

2.

After submitting your redetermination successfully, you will receive the message shown below with next steps to upload required verifications to complete your redetermination.



Congratulations!
Redetermination successfully submitted.

Case #: 499999999

Submission Date: 11/02/2023

[Click here to view the redetermination PDF](#)

Next Steps

Please review and complete the next steps below. These are required to determine your Care 4 Kids program eligibility.

- **5 Verification Document(s) Needed**
These are needed based on the information you provided in your redetermination
- **Submit Parent Provider Agreement (PPA) Form**
A Parent Provider Agreement form is needed for your child(ren) who need child care.

CONTINUE >

View Notices From Care 4 Kids

The View Notices from Care 4 Kids screen allows you to see notices that were sent for your case. If you have more than one linked case, you will see them listed under the case filter. When you click on “Document,” the notice will open in a new tab on your browser. Once opened, you can choose to download the notice or close the tab.

The screenshot displays the 'View Notices from Care 4 Kids' interface. On the left, a sidebar contains a 'Filters' section with three categories: 'Case number' (listing six case IDs with checkboxes), 'Notice type' (listing 'Notice of Program Eligibility' with a checkbox), and 'Year' (listing years 2022 through 2025 with checkboxes). Below the filters are links for 'Show less' and 'Show more (4)'. The main content area is titled 'View Notices from Care 4 Kids' and includes a 'Sort by: Newest - Oldest' dropdown. It displays a list of five notices, each with a document icon, the title 'Notice of Program Eligibility', the notice date, the case number, and a 'Document' link with an external icon. Two pink callout boxes with arrows provide instructions: one points to the 'Case number' filter with the text 'Your linked cases will be displayed here.', and the other points to a 'Document' link with the text 'Click here to view the notice'.

Case number	Notice type	Year	Notice title	Notice Date	Case Number	Action
<input type="checkbox"/> #600035148	<input type="checkbox"/> Notice of Program Eligibility	<input type="checkbox"/> 2025	Notice of Program Eligibility	2/15/2024	600035148	Document
<input type="checkbox"/> #600031606	<input type="checkbox"/> Notice of Program Eligibility	<input type="checkbox"/> 2024	Notice of Program Eligibility	8/6/2023	600031606	Document
<input type="checkbox"/> #600031604	<input type="checkbox"/> Notice of Program Eligibility	<input type="checkbox"/> 2023	Notice of Program Eligibility	8/5/2023	600031604	Document
<input type="checkbox"/> #600031602	<input type="checkbox"/> Notice of Program Eligibility	<input type="checkbox"/> 2022	Notice of Program Eligibility	8/4/2023	600031602	Document
<input type="checkbox"/> #600031916	<input type="checkbox"/> Notice of Program Eligibility		Notice of Program Eligibility	7/5/2023	600031916	Document
<input type="checkbox"/> #600031802						



If you have additional questions regarding the Care 4 Kids Parent Portal, please contact Care 4 Kids at 888-214-5437.