

care4kids MAKING CHILD CARE AFFORDABLE

CARE 4 KIDS PARENT PORTAL

By setting up access to the Care 4 Kids Parent Portal, parents can apply for Care 4 Kids, report changes, submit their redetermination, and view correspondence from Care 4 Kids.







Using A Mobile Device?

Are you ready to apply for Care 4 Kids? Start here:

Navigate to <u>Parent Portal.</u>
(For best results, use Chrome, Safari, Edge or Firefox.)

Click on the "Register here to create an account" button.

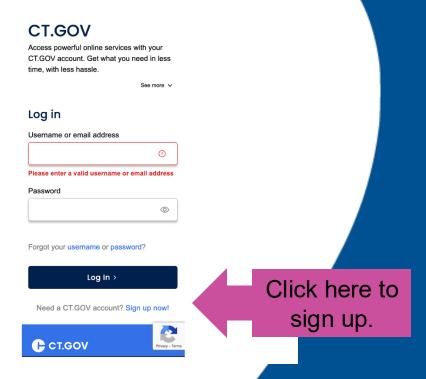


Click here to start.



- We need some information about you to set up your account.

 Start by signing up for Parent Portal, as shown on the side.
- Complete the fields with information about yourself, how we can contact you, your account credentials, and your preferred language. Please make sure to save your Username and Password in a secure location, you will need them to log into the Parent Portal.
- Verify your account by clicking the link in the email sent to you from do-not-reply-account@notifications.ct.gov.
- If the email is not found in your inbox, please check your junk and spam folders.
- When you have confirmed your email address, you will receive a separate confirmation email that your account is all set.





What's Next?

Start with a Pre-screener

Log in to your new Care 4 Kids
Online Application account. Enter
your Username/email address and
Password and Click "Log In."

CT.GOV

Access powerful online services with your CT.GOV account. Get what you need in less time, with less hassle.

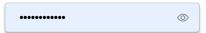
See more ∨

Log in

Username or email address

johndoe1

Password



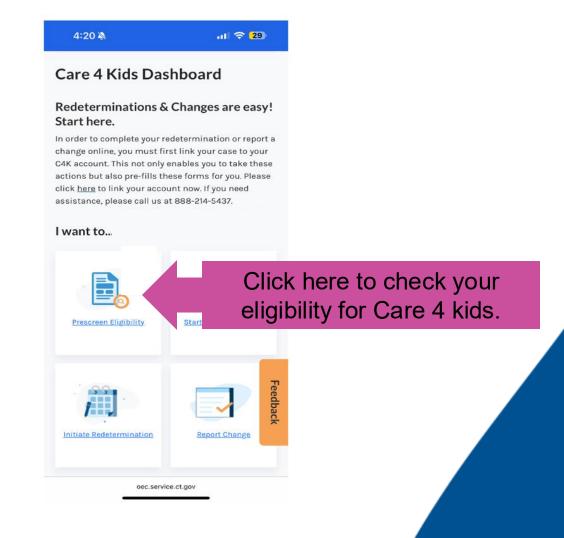
Forgot your username or password?

Log In >

Need a CT.GOV account? Sign up now!



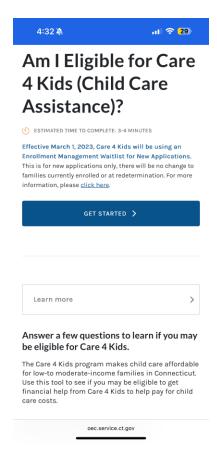
After you log in, you can check if you may be eligible for Care 4 Kids assistance by clicking on "Prescreen Eligibility."





3. Click or

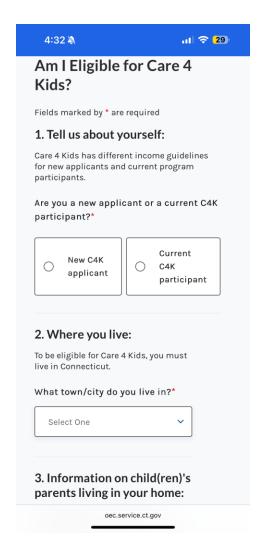
Click on "Get Started" to initiate the Pre-screener.





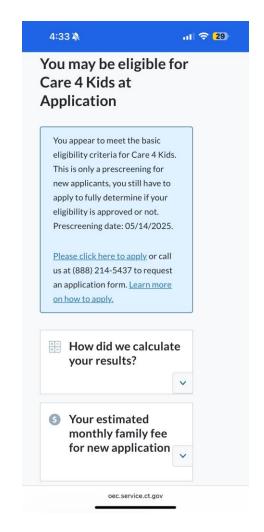
4.

There are five sections on the Pre-screener form. You will be asked questions regarding your household, household member activity, children and income. Fill out all the questions accurately to understand if you could be eligible to receive Care 4 Kids assistance.





Once you finish the Pre-screener, you will see if you could be eligible for Care 4 Kids.





How To Create A New Application

1.

Log in to your new Care 4 Kids Parent Portal account. Enter your Username/email address and Password and Click "Log In."

CT.GOV Access powerful online services with your CT.GOV account. Get what you need in less time, with less hassle. See more ∨ Log in Username or email address johndoe1 Password ••••• Forgot your username or password? Log In > Need a CT.GOV account? Sign up now!



After you log in, click the 'Start New Application' button to begin your application.

nt 🗢 29 4:20 Care 4 Kids Dashboard Redeterminations & Changes are easy! Start here. In order to complete your redetermination or report a change online, you must first link your case to your C4K account. This not only enables you to take these actions but also pre-fills these forms for you. Please click here to link your account now. If you need assistance, please call us at 888-214-5437. I want to... Prescreen Eligibility Start New Application

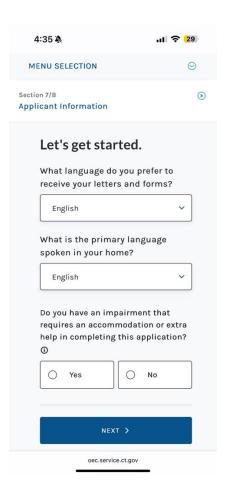
Initiate Redetermination

oec.service.ct.gov

Click here to start a new application.



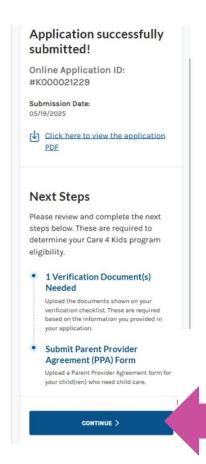
There are eight sections to this application, shown on the left side of screen. The system will navigate you through these sections to successfully create your application.





4.

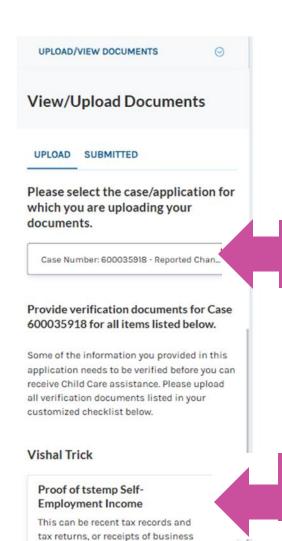
After creating and submitting your application, you will receive a message that your application was successfully submitted. Click on the "Continue" button to proceed. You will receive the message shown below with next steps to upload required verifications to complete your application.



Click here to get a list of verification documents you need to upload.



From the dropdown field, select the submitted application. The system will automatically display the verifications required.



income and expenditures.

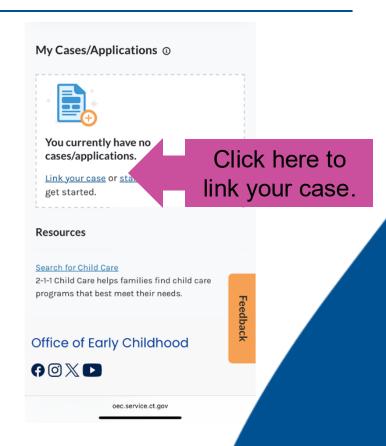
Select the application that was submitted.

Select each tile and submit verification.



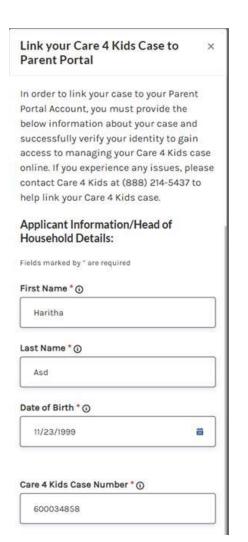
Steps To Link Your Parent Portal Account To Your Care 4 Kids Case If You Already Have A Care 4 Kids Case Number

- 1. Log in to your Parent Portal Account.
- On the Dashboard, scroll down to bottom of the screen and click the link "Link your case."





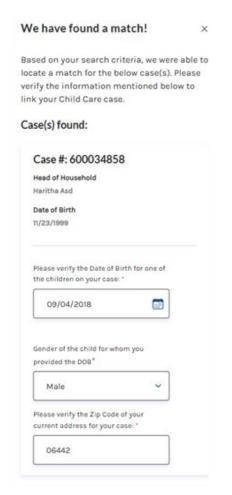
3. Enter your first name, last name, your date of birth and your Care 4 Kids case number in the four fields on the pop-up screen. (Your case number can be found on a notice you received from Care 4 Kids). Then click "Submit."





4.

If all information entered matches our records, we will ask you to confirm additional information. You can do this by entering your child's date of birth, your child's gender, and the zip code of the residential address on your case.



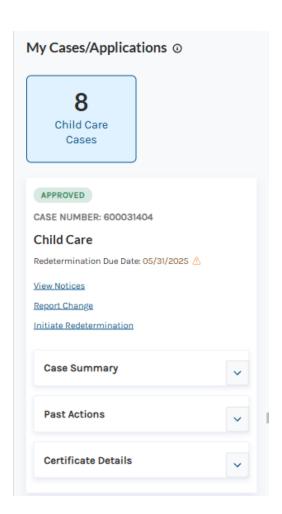


5.

Click "Link Case."

If the information you have provided matches your case, the system will navigate you back to the dashboard screen (below) where you can view your case. You will see links to available case actions that you can perform.

If you are unable to get your case linked, please recheck that the information you are providing is accurate. You can also contact Care 4 Kids at (888) 214-5437 to help you link your case.





Once You Have Linked Your Case, What's Next?

If you have more than one case, you can repeat the same process and link your other case(s) to your account.

Each linked case will display in a condensed format for your easy viewing. You can expand on each section if you would like to see more.

Note, not all links will always be available. For example, "Initiate Redetermination" is only available if your case has ongoing benefits, and your eligibility end date is within 60 days. This link provides you access to renew your benefits for the following year to avoid breaks in your coverage.



Quick reference of your linked case features available:

- 1. Status of your case
- 2. Click to review your case information ahead of submitting your renewal
- 3. Click to notify us of changes to your case
- 4. Click to see copies of notices sent to you
- 5. Click here to see more

Based on the link you click, see below for more details.



How To Report Changes

Clicking on "Report Change" will take you to a screen where you will find information about reporting changes. To begin reporting changes to your case, click on "Get Started." You should notify us of changes to your case.

Examples of changes include updates to your income, change in your address, new household members, etc.

Report your Care 4 Kids Change © ESTIMATED TIME TO COMPLETE: 30 MINUTES GET STARTED >

Learn more

Care 4 Kids helps low to moderate income families in Connecticut pay for child care costs. Care 4 Kids requires that changes to your household be reported to maintain your current benefits.

Learn more about Care 4 Kids here

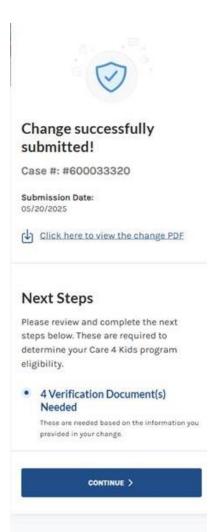
Try our <u>Pre-screening Tool</u> to see if you may be eligible for Care 4 Kids assistance.

Families will need to report the following changes

 Loss of employment or loss of an approved training activity Click here to begin reporting changes to your case.



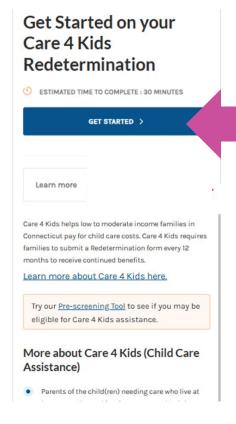
After submitting your change successfully, you will receive the message shown below with next steps to upload required verifications to complete your case change.





How To Submit A Redetermination

1. Clicking "Initiate Redetermination," will take you to a screen that allows you to start your Redetermination by clicking "Get Started."



Click here to begin your redetermination.



After submitting your redetermination successfully, you will receive the message shown below with next steps to upload required verifications to complete your redetermination.



Redetermination successfully submitted!

Case #: #600031404

Submission Date: 05/20/2025

Click here to view the redetermination PDF

Next Steps

Please review and complete the next steps below. These are required to determine your Care 4 Kids program eligibility.

5 Verification Document(s) Needed

These are needed based on the information you provided in your renewal.

Submit Parent Provider Agreement (PPA) Form

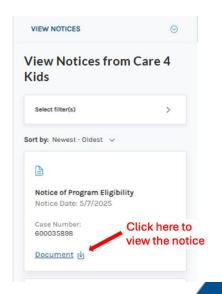
A Parent Provider Agreement form is needed for your child(ren) who need child care.

CONTINUE >



View Notices From Care 4 Kids

The View Notices from Care 4 Kids screen allows you to see notices that were sent for your case. If you have more than one linked case, you will see them listed under the case filter. When you click on "Document," the notice will open in a new tab on your browser. Once opened, you can choose to download the notice or close the tab.







If you have additional questions regarding the Care 4 Kids Parent Portal, please contact Care 4 Kids at 888-214-5437.