

# **Frequently Asked Questions**

# Payment Rate Increase for Care 4 Kids Providers

#### Q1. When are the increased reimbursement rates effective?

**A.** The effective date for the increased rates is July 1, 2023.

### Q2. How much are the rates increasing, and what are the new rates?

**A.** <u>Click here</u> to view the new 2023 rate table.

Provider Type	Percentage of Reimbursement Rate Increase Effective July 2023	Percentage of Reimbursement Rate Increase Effective July 2024
Licensed/Exempt Centers, Group Child Care & Youth Camps	11%	11%
Licensed Family Homes	11%	11%
Unlicensed Relatives	6% (after minimum wage adjustment)	6% (after minimum wage adjustment)

#### Q3. Which provider types are receiving the increased reimbursement rates?

**A.** Rate increases are for all providers that participate in the Care 4 Kids program.

#### Q4. Why did I get a new Child Care Certificate effective July 1, 2023?

**A.** Enrolled families and their providers were mailed a child care certificate to reflect the increased reimbursement rates as of July 1, 2023.

#### Q5. What should I do if my provider changes the weekly charge for my child?

**A.** If there are changes to the amount your provider charges, please submit a new Parent Provider Agreement form which can be found at <a href="https://www.ctcare4kids.com/forms/">www.ctcare4kids.com/forms/</a>.

## Q6. Will the rate increases affect the amount I am responsible to pay my provider?

**A.** Please refer to your updated Child Care Certificate to review the new amount Care 4 Kids is paying your provider. Your family fee will not change. However, the amount you are responsible to pay out of pocket to your provider for costs above what Care 4 Kids approves *may* decrease based on the new increased payment amount.