

## FREQUENTLY ASKED QUESTIONS

### Care 4 Kids

### Federal Health and Safety Orientation AND Annual Training Requirements

#### **Section I: Care 4 Kids Federal Health and Safety Orientation Requirements**

##### **1. Why are we being required to take specific training courses?**

Connecticut’s Care 4 Kids (C4K) Program is supported by the Federal Child Care Development Block Grant funds. A requirement of the grant is that all providers who receive C4K complete a one-time health and safety orientation, and ongoing professional development. The goal of the training requirement is to improve children’s healthy development, safety, and school readiness in childcare settings for children birth through age twelve.

##### **2. Who is required to complete the Care 4 Kids Federal Health and Safety Orientation?**

- All C4K providers including home-based, licensed center, licensed group home, and license-exempt public schools and municipalities are required to complete the **Federal Care 4 Kids Health and Safety Orientation**.
- The director\* (leader) and all teaching staff counted in the Office of Early Childhood’s (OEC) licensing ratios must complete the **Federal Care 4 Kids Health and Safety Orientation** within 90 days of employment. Staff not counted in the ratio, such as parent and community volunteers, bus drivers, janitors and cooks must meet an orientation requirement set by each individual program.
- All assistants and substitutes working in licensed family childcare homes must complete the **Federal Care 4 Kids Health and Safety Orientation**, and other Training requirements.

\*The director of a licensed center-based or license-exempt public/private schools and municipalities “...means a person who has primary responsibility for the daily operations and management for a child care provider, which may include a family child care provider, and which may serve children from birth – kindergarten entry and children in school age child care...” (Child Care Development Block Grant Act of 2014, pub. L. 113-186 § 98.2).

##### **3. How many training hours do I need to complete?**

Provider Type	Orientation Requirements	Annual Training Requirements
Unlicensed Care 4 Kids Relative	<ul style="list-style-type: none"> <li>• Provider Orientation Program- Preservice (POP)</li> </ul>	Not Required
Licensed Family Child Care - Owner	<ul style="list-style-type: none"> <li>• Provider Orientation Program - Preservice (POP)</li> <li>• First Aid, CPR, and Medication Administration Certificates</li> <li>• Care 4 Kids Federal Online Health and Safety Orientation - Family Child Care Owners</li> </ul>	10 hours of annual professional development including at least one training on a health and safety topic area as defined in the Federal Child Care Development Block Grant**

Provider Type	Orientation Requirements	Annual Training Requirements
Licensed Family Child Care – Teacher Assistants and Substitutes	<ul style="list-style-type: none"> <li>• Online Health and Safety Orientation – All required topics</li> </ul>	10 hours of annual professional development including at least one training on a health and safety topic area as defined in the Federal Child Care Development Block Grant**
Center-Based and Group-Home staff that hold a valid First Aid, CPR, and Medication Administration Certificate approved by OEC’s Division of Licensing	<ul style="list-style-type: none"> <li>• First Aid, CPR, and Medication Administration Certificates</li> <li>• Care 4 Kids Federal Online Health and Safety Orientation – Partial required topics</li> </ul>	1% of annual hours worked of professional development/training including at least one training on a health and safety topic area as defined in the Federal Child Care Development Block Grant law**
Center-Based and Group-Home Staff that <u>do not</u> hold a valid First Aid, CPR, and Medication Administration Certificates	<ul style="list-style-type: none"> <li>• Care 4 Kids Federal Online Health and Safety Orientation – All required topics</li> </ul>	1% of annual hours worked of professional development/training including at least one training on a health and safety topic area as defined in the Federal Child Care Development Block Grant**
License-Exempt Public/Private Schools and Municipalities staff that hold a valid First Aid, CPR and Medication Administration Certificate approved by OEC’s Division of Licensing	<ul style="list-style-type: none"> <li>• First Aid, CPR, and Medication Administration Certificates</li> <li>• Care 4 Kids Federal Online Health and Safety Orientation – Partial required topics</li> </ul>	1% of annual hours worked of professional development/training including at least one training on a health and safety topic area as defined in the Federal Child Care Development Block Grant**
License-Exempt Public/Private Schools and Municipalities Staff that <u>do not</u> hold a valid First Aid, CPR, and Medication Administration Certificates	<ul style="list-style-type: none"> <li>• Care 4 Kids Federal Online Health and Safety Orientation – All required topics</li> </ul>	1% of annual hours worked of professional development/training including at least one training on a health and safety topic area as defined in the Federal Child Care Development Block Grant**

\*\* The health and safety topic areas defined in the Federal Child Care Development Block Grant. Click on link for complete list of health and safety topic areas. [Health and Safety Requirements | Child Care Technical Assistance Network \(hhs.gov\)](#)

**4. How do I know if I need the Care 4 Kids Online Health and Safety Orientation?**

Please refer to the table above. You can access all of **Care 4 Kids Health and Safety Orientations** at any time – you do not need to have first aid, CPR and medication administration completed prior to taking the Orientation Training.

**5. What if I am a new provider to the Care 4 Kids Program?**

To be an approved Care 4 Kids Providers, all required staff must meet all Federal Health and Safety Orientation requirements.

**6. When will I be eligible for payment as a new Care 4 Kids provider?**

New Care 4 Kids Providers will be eligible for payment the day after all training requirements are completed.

**7. Will I have to complete Care 4 Kids Health and Safety Orientation every year?**

No. This is a one-time requirement. However, there are ongoing annual training requirements. Refer to the table above for annual training requirements.

**8. Do other health and safety trainings meet the orientation requirements?**

No. **Care 4 Kids Health and Safety Orientation** contains all required topics specified in the federal law. The Childcare Education Institution (CCEI) Orientation training ensures that each topic area is met.

**9. When do I need to have the Care 4 Kids Health and Safety Orientation completed?**

**Care 4 Kids Health and Safety Orientation** requirements must be completed within 90 days of hire for Center based, Group Home and Family Child Care program staff.

**10. How long do I have to complete the Care 4 Kids Health and Safety Orientation once I start it?**

You can start and stop the trainings according to your scheduling needs. You can pick up where you left off during your previous session. The training must be completed within 90 days of your employment start date.

**11. How do I access Care 4 Kids Health and Safety Orientation?**

You can access the training directly after you log into your OEC Registry account. Please go to [www.ccacregistry.org](http://www.ccacregistry.org) for more information.

**12. Do I need to have internet access?**

Yes, you must have access to the internet. Please check with your local library for computer access if you do not have a computer.

- Childcare Education Institute (CCEI) training works with the following internet browsers: Google Chrome, Internet Explorer, Mozilla Firefox, Apple Safari, or Microsoft Edge.

**13. Do I need a new login ID if I already have an account with CCEI?**

No, if you already have a CCEI account, your **Care 4 Kids Health and Safety Orientation** will be added to your existing account. Please ONLY access the training from your OEC Registry account.

**14. What information do I need to sign up for the online courses?**

Go to [www.ccacregistry.org](http://www.ccacregistry.org) for more information about creating your free account if you do not already have one and access the training within it. If you already have an OEC Registry account (formerly Charts-A-Course) do NOT make a new account! Please note: The OEC Registry requires your date of birth and social security number in order to match to the background check. Security is extremely important. Please do not share your logon information!

**15. How much does the training cost?**

The training is free. The OEC pays for your online training subscription.

**16. How do I know if I successfully completed the Care 4 Kids Health and Safety Orientation?**

You will be asked a set of questions at the end of the training. You will need a score of 70% or higher in order to pass. If you do not achieve a score of 70% or higher, you will be given additional opportunities to retake the exam. The completion will then be automatically recorded in your OEC Registry account. Please do NOT submit your certificates!

**17. What if I completed the training but do not see it on my Registry Education and Training Report?**

First, make sure you have logged in to your OEC Registry account and opened the online training. The training record is updated nightly, check the Registry the next day if record is not available. If you do not see the completion in your OEC Registry Education and Training Report, contact the OEC Registry for help at 1-800-832-7784.

**18. How will the completion of the Care 4 Kids Health and Safety Orientation program be monitored and tracked?**

Once you finish the **Care 4 Kids Health and Safety Orientation**, the completion will be electronically uploaded into your individual OEC Registry account. If you are an individual, you can see on your profile if you meet the **Care 4 Kids Health and Safety Orientation**. If you are a program leader with Administrative Access to your program's OEC Registry program account, you can check the OEC Health and Safety Orientation Report. This shows the program's standing for that point in time. Any new staff will also need to meet the requirements (within 90 days). Your program must meet AND maintain compliance.

**19. Does the completion of Care 4 Kids Health and Safety Orientation transfer to another employer if I change jobs?**

Yes. Once an individual completes the **Care 4 Kids Health and Safety Orientation**, a record of completion will be uploaded to the individual's OEC Registry account ([www.ccacregistry.org](http://www.ccacregistry.org)). Please do NOT send copies of completion certificates to the Registry. If you change employment, the orientation completion will show for your new employer.

**Section II: Annual Care 4 Kids Training Requirements**

**1. What are the annual Care 4 Kids training requirements?**

All providers (family, center, group home, license-exempt public school and municipalities) are required to complete annual training hours which include one health and safety topic area defined in the Federal Child Care Development Block Grant. (See page 1-2 above).

**2. Do program staff have to take an approved health and safety training for the annual training requirement?**

No. Programs can select appropriate training courses to meet this requirement. Once those trainings are completed, the certificates of completion can be uploaded to OEC's Registry. The OEC Registry staff will not be verifying each of these trainings, but OEC will access the record of them to randomly audit Care 4 Kids ongoing training compliance. See the OEC Registry website for more detail on uploading documents.

**3. What do I do if I need First Aid, CPR or Medication Administration Certification?**

First Aid, CPR and Medication Administration trainings are offered for free to licensed family child care providers. Visit [Thrivect.org](https://www.thrivect.org) for a list of current trainings being offered.

**4. How do I find a First Aid, CPR or Medication Administration trainings?**

The OEC's Licensing Division approves all First Aid / CPR courses. The links to approved course lists are below:

- OEC approved CPR courses: [Approved-CPR-Courses-for-Centers.pdf \(ctoec.org\)](https://www.ctoec.org/Approved-CPR-Courses-for-Centers.pdf)
- OEC approved First Aid courses: [APPROVED FIRSTAID COURSES for Child Day Care March 2007 TOWN PROGRAM APPROVED COURSE NAME CONTACT PHONE/WEB \(ctoec.org\)](https://www.ctoec.org/APPROVED-FIRSTAID-COURSES-for-Child-Day-Care-March-2007-TOWN-PROGRAM-APPROVED-COURSE-NAME-CONTACT-PHONE/WEB)
- All Medication Administration training must meet OEC's Licensing Regulations. For questions, contact OEC Licensing Division at 860-500-4450.
- It is important to be sure the course you complete is approved by the OEC. Once you have completed a training you will need to submit your certificates to the OEC Registry. Refer to the OEC Registry for details on how to submit. <https://www.ccacregistry.org/>

**5. How do I show that I took First Aid, CPR or Medication Administration outside of Thrive!  
<https://www.thrivect.org/>?**

Please send your First Aid, CPR and Medication Administration completion certificates to the OEC Registry. You can upload them yourself into your account for OEC verification or fax them. Refer to the OEC Registry for details on how to submit documentation. <https://www.ccacregistry.org/>

**6. Can I take other courses listed in the CCEI Online Course Catalog?**

Yes. We encourage you to take additional courses listed to increase your knowledge and skills. You may access the full catalog.

**7. What if I am the program administrator with multiple staff attending a training?**

Utilize the OEC Registry's [Multiple Attendee Training Submission Form](#) so that you do not have to send each certificate.

**8. Who do I contact if I still have questions about the Care 4 Kids Orientation and Training requirements?**

Contact <https://www.thrivect.org/> or call 2-1-1 Child Care at 1-800-505-1000.

**9. Who do I contact if I have questions about the OEC Registry?**

Visit <https://www.ccacregistry.org/> or call the OEC Registry at 1-800-832-7784.