



Family Fee Waiver FAQ's

Q1. Why is Care 4 Kids waiving the family fee amount for parents?

A. As part of the Coronavirus relief package passed by Congress in December, Governor Lamont has dedicated \$8 million to paying Care 4 Kids family fees for new and existing families who receive child care subsidies (Care4Kids) beginning April 1, 2021, until November 30, 2021. This relief will help hard-working families and their child care programs as well.

Q2. Which service months will Care 4 Kids pay the family fee to the provider?

A. April 2021 through November 2021.

Q3. How will the provider receive the family fee payment?

A. The family fee payment will be issued to provider's using their selected payment method.

Q4. When will the provider receive the family fee payment?

A. The family fee payment will be paid each month to the provider **after** their invoice and regular payment has been processed. Please refer to the chart below for the payment issuance dates for each service month according to the date the invoice is processed.

**Allow two business days from the payment date for funds to appear in your selected payment method.*

Service Month	Invoices Processed	*Payment Date
April	5/1/21 thru 5/17/21	5/21/2021
April thru May	5/18/21 thru 6/14/21	6/18/2021
April thru June	6/15/21 thru 7/12/21	7/16/2021
April thru July	7/13/21 thru 8/16/21	8/20/2021
April thru August	8/17/21 thru 9/13/21	9/17/2021
April thru September	9/14/21 thru 10/18/21	10/22/2021
April thru September	10/19/21 thru 11/15/21	11/19/2021
April thru September	11/16/21 thru 12/13/21	12/17/2021
April thru September	12/14/21 thru 1/17/22	1/21/2022

Q5. How much is the family fee amount?

A. The monthly family fee amount is listed on the Child Care Certificate. An example of a certificate is shown below. The provider may charge more than the family fee amount. The parent is responsible to pay any amount not covered by Care 4 Kids.

Start Date	End Date	Age Group	Care Level	Base Approved Payment Amount per Week	Special Needs	Monthly Provider Incentive (+)	Monthly Family Fee (for child) (-)	Total Monthly C4K Payment Amount
12/01/2020	11/30/2021	Pre-Schooler	FT	\$90.00	No	NA	\$189.00	\$198.00

Q6. Will Care 4 Kids pay the provider’s entire weekly charge?

A. The parent will continue to be responsible to pay any costs not covered by Care 4 Kids.

Q7. The monthly family fee on my certificate is \$0.00 but I still pay the provider a fee out of pocket. Will Care 4 Kids pay my out-of-pocket fee?

A. No, Care 4 Kids will only pay the family fee listed on the certificate. The parent is responsible to pay any costs not covered by Care 4 Kids.

Q8. Will the Family Fee payments be included in the child care providers 2021 1099 form?

A. Yes, all payments issued by the Care 4 Kids program will be included in the 2021 1099 form.

Q9. How will the provider know which children were paid the family fee waiver?

A. Care 4 Kids will mail the provider a Family Fee Waiver Payment Summary each month. The summary indicates the service month, the name of the child, the invoice ID and the family fee amount paid by Care 4 Kids.

Q10. How will the parent know if the family fee waiver was paid to the provider?

A. Care 4 Kids will mail the parent a letter indicating the family fee amount paid to the provider. If the family fee is paid for multiple children, the parent will receive a separate letter for each child.