

Care 4 Kids 1344 Silas Deane Highway Rocky Hill, CT 06067

Date: September 2017

RE: CHANGES TO YOUR JP MORGAN CHASE VISA DEBIT CARD

The bank that manages the Care 4 Kids debit card program is changing. In October, KeyBank will become our new financial services provider replacing JP Morgan Chase Bank. Care 4 Kids will no longer deposit payments onto the JP Morgan Chase Visa Debit Card after September 30, 2017; however, **DO NOT DISCARD** your JP Morgan Chase Visa debit card at this time. You will continue to use this card until you have exhausted your balance.

What does this mean to you? In mid-September 2017, you will receive your new Care 4 Kids debit card and welcome packet. The packet will include a card carrier which will provide information regarding how to activate the card, how to access customer service, and how to use the card without any fees. With the Care 4 Kids debit card you will receive:

- Online banking services at <u>www.Key2Benefits.com;</u>
- 24/7 U.S. based customer service;
- Fee-free access at KeyBank, People's United Bank and Allpoint ATMs;
- Teller withdrawals at any Mastercard member bank; and
- Greater access as Mastercard is accepted worldwide.

Your JP Morgan Chase Visa debit card will remain active after the change in September; however, Care 4 Kids will no longer deposit payments onto that card after September 30, 2017. All funds distributed to you on or after October 1, 2017, will be deposited onto your new Care 4 Kids debit card. **After October 1, 2017,** we strongly urge you to use any remaining balance on the JP Morgan Chase Visa debit card. You cannot transfer funds from the JP Morgan Chase Visa debit card to the new Care 4 Kids card.

If you no longer wish to receive your payments on a debit card, you may sign up for direct deposit by logging into the Care 4 Kids secure Provider Portal at <u>https://providers.ctcare4kids.com/</u> and update your payment method.

Thank You.

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